

Session Topic	Time	Speaker	Competencies	CPD Points
Day 1 - Tuesday				
Igniting community pharmacy's full potential towards 2035	30 mins 1.15PM	Trent Twomey	2.1 Communicate effectively with patients, carers, and the public 2.2 Collaborate and communicate with other health professionals and stakeholders 2.3 Apply inclusive communication to meet diverse cultural and accessibility needs 2.4 Advocate for patients and the pharmacy profession 2.5 Contribute to interprofessional care and health outcome	0.5 Group 1
Committed to your future	30 mins 1.45PM	Steve Kastrinakis, IPA	3.1 Demonstrate leadership and accountability within professional practice 3.2 Manage and develop teams to deliver person-centred care 3.3 Apply quality improvement and change management principles 3.4 Manage business operations in alignment with governance and compliance standards 3.5 Use data and evidence to support decision-making and demonstrate outcomes	0.5 Group 1
Day 2 - Wednesday				
Making a difference in the community. Real world stories of pharmacists making an impact	35 mins 8.40AM	Panel Session - Steve Kastrinakis (Facilitators) Jack Buckley Michael Troy Melinda Dalton	3.6: Promote health and well-being 3.6.1 Assist development of health literacy 3.6.2 Support health promotion activities and health services 3.6.3 Support evidence-based public health programs 1.2.1 Demonstrate a patient-centred approach 1.5: Apply expertise in professional practice 1.5.3 Demonstrate accountability and responsibility 4.3: Show leadership in practice 4.3.2 Foster initiative and contribute to innovation, improvement and service development 4.3.4 Serve as a role model, coach and mentor for others 2.2: Collaborate with professional colleagues 2.2.2 Engage in teamwork and consultation	0.5x Group 1

The Endurance mindset: Stronger Communities, Stronger Pharmacies	30 mins 9.15AM	Sam Wood	1.4: Maintain and extend professional competence 1.4.4 Demonstrate commitment to lifelong learning 1.2: Practise to accepted standards 1.2.1 Demonstrate a patient-centred approach 1.2.2 Respect the autonomy and rights of patients 4.3: Show leadership in practice 4.3.1 Inspire a strategic vision and common purpose 4.3.2 Foster initiative and contribute to innovation, improvement, and service development 4.3.4 Serve as a role model, coach and mentor for others 4.6.4 Develop personnel and promote improved performance 4.6.5 Manage interpersonal relationships with supervised personnel 3.6: Promote health and well-being 3.6.1 Assist development of health literacy 3.6.2 Support health promotion activities and health services	0.5x Group 1
Retail Trends and Community Pharmacy in Australia	30 mins 9.45AM	Stewart Kellett, DBG Health	4.4: Participate in organisational planning and review 4.4.1 Undertake strategic and/or operational planning 4.4.5 Develop and maintain supporting systems and strategies 4.5: Plan and manage physical and financial resources 4.5.1 Plan and manage finances 4.5.3 Contribute to the efficient and effective use of resources 2.2: Collaborate with professional colleagues 2.2.2 Engage in teamwork and consultation	0.5 x Group 1
Here for Good - Delivering support that allows you to focus on your community and creates a sustainable pharmacy business	20 mins 11.00AM	George Vatousios, IPA	4.4: Participate in organisational planning and review 4.4.1 Undertake strategic and/or operational planning 4.4.5 Develop and maintain supporting systems and strategies 4.5: Plan and manage physical and financial resources 4.5.1 Plan and manage finances 4.5.3 Contribute to the efficient and effective use of resources 2.2: Collaborate with professional colleagues 2.2.2 Engage in teamwork and consultation	0.25x Group 1
Good Terms - Delivering the right products to drive profitability	20mins 11.50AM	Darragh O'Se, IPA	4.4: Participate in organisational planning and review 4.4.5 Develop and maintain supporting systems and strategies 4.5: Plan and manage physical and financial resources 4.5.3 Contribute to efficient and effective use of resources 3.6: Promote health and well-being 3.6.2 Support health promotion activities and health services 3.5: Support quality use of medicines 3.5.1 Promote safe and effective use of medicines 1.5: Apply expertise in professional practice 1.5.3 Demonstrate accountability and responsibility	0.25x Group 1

Reflux guidelines and expanded scope - what you need to know	30 mins 1.10PM	Assoc. Prof. Treasure McGuire, Reckitt	3.1.2 Assess and determine options for care 3.2.2 Provide primary care and promote judicious use of medicines 3.2.3 Provide health education and advice 3.2.6 Facilitate continuity of care 3.5: Support quality use of medicines 3.5.1 Promote safe and effective use of medicines 3.5.2 Promote evidence-based medicine use 4.3.1 Inspire a strategic vision and common purpose 4.3.2 Foster initiative and contribute to innovation, improvement and service development 4.3.3 Encourage, influence and facilitate change 1.4.3 Acquire and apply practice expertise 1.2.1 Demonstrate a patient-centred approach 2.2: Collaborate with professional colleagues 2.2.1 Show a commitment to interprofessional practice 2.2.3 Promote effective interprofessional practice	0.5x Group 1
Good Health Session - Maximising Opportunities with FSOP in your pharmacy	20mins 1.40PM	Kos Sclavos, DBG Health	3.1.2 Assess and determine options for care 3.2.2 Provide primary care and promote judicious use of medicines 3.2.3 Provide health education and advice 3.2.6 Facilitate continuity of care 3.5: Support quality use of medicines 3.5.1 Promote safe and effective use of medicines 3.5.2 Promote evidence-based medicine use 4.3.1 Inspire a strategic vision and common purpose 4.3.2 Foster initiative and contribute to innovation, improvement and service development 4.3.3 Encourage, influence and facilitate change 1.4.3 Acquire and apply practice expertise 1.2.1 Demonstrate a patient-centred approach 2.2: Collaborate with professional colleagues 2.2.1 Show a commitment to interprofessional practice 2.2.3 Promote effective interprofessional practice	0.25x Group 1

Good Health Session - Bridging the Gap: Expanding Care with Nurse Practitioner Support	20mins 2.00PM	Nader Mitri, AXE Health	2.2: Collaborate with professional colleagues 2.2.1 Show a commitment to interprofessional practice 2.2.2 Engage in teamwork and consultation 2.2.3 Promote effective interprofessional practice 2.1: Collaborate and work in partnership for patient-centred care 3.2: Implement the medication management strategy or plan 3.2.2 Provide primary care and promote judicious use of medicines 3.2.6 Facilitate continuity of care, including during transitions of care 4.3.2 Foster initiative and contribute to innovation, improvement and service development 4.3.3 Encourage, influence and facilitate change 1.2.1 Demonstrate a patient-centred approach	0.25x Group 1
Care that Counts - Local Needs, Real Results	30 mins 2.20PM	Panel Session - Kos Sclavos (Facilitator) Keely Paul Tracey Alexakis Ben Wishaw Felicity Roberts	3.6: Promote health and well-being 3.6.1 Assist development of health literacy 3.6.2 Support health promotion activities and health services 3.6.3 Support evidence-based public health programs 3.2: Implement the medication management strategy or plan 3.2.3 Provide health education and advice 3.2.6 Facilitate continuity of care 4.3.2 Foster initiative and contribute to innovation, improvement and service development 1.2.1 Demonstrate a patient-centred approach	0.5x Group 1
Day 3 - Thursday				
Performance Unlocked - Using insights to build better pharmacy	20mins 8.40AM	Jim Xenos, Nostradata	4.4.1 Undertake strategic and/or operational planning 3.6: Promote health and well-being 3.6.2 Support health promotion activities and health services 3.6.3 Support evidence-based public health programs 3.5: Support quality use of medicines 3.5.2 Promote evidence-based medicine use 1.5: Apply expertise in professional practice 1.5.2 Use reasoning and judgement 1.5.3 Demonstrate accountability and responsibility	0.25x Group 1

Global Trends in the pharmaceutical industry and insights for Australia	30 mins 9.00AM	Scott Joseph, DBG Health	4.4.1 Undertake strategic and/or operational planning 3.6: Promote health and well-being 3.6.2 Support health promotion activities and health services 3.6.3 Support evidence-based public health programs 3.5: Support quality use of medicines 3.5.2 Promote evidence-based medicine use 1.5: Apply expertise in professional practice 1.5.2 Use reasoning and judgement 1.5.3 Demonstrate accountability and responsibility	0.5x Group 1
Growing the value of your front of store	15 mins 9.30AM	Andy Yang, Haleon	4.4: Participate in organisational planning and review 4.4.5 Develop and maintain supporting systems and strategies 4.5: Plan and manage physical and financial resources 4.5.3 Contribute to efficient and effective use of resources 3.6: Promote health and well-being 3.6.2 Support health promotion activities and health services 3.6.3 Support evidence-based public health programs 1.5: Apply expertise in professional practice 1.5.2 Use reasoning and judgement	0.5x Group 1
Connected Teams, Confident Pharmacies - The power of IPA Connect	20 mins 9.45AM	Steve Kastrinakis, IPA	4.6: Plan, manage and build human resource capability 4.6.2 Establish role clarity and performance standards 4.6.4 Develop personnel and promote improved performance 4.6.5 Manage interpersonal relationships with supervised personnel 4.3: Show leadership in practice 4.3.1 Inspire a strategic vision and common purpose 4.3.4 Serve as a role model, coach and mentor for others 5.1: Deliver education and training 5.1.2 Assess and respond to individual and group learning needs 5.1.3 Deliver training and assessment 5.1.4 Link practice and education 2.2: Collaborate with professional colleagues 2.2.2 Engage in teamwork and consultation	0.25x Group 1
Fisiocrem	15 mins 10.05AM	Sam Stockwell, Pharmabroker	3.5: Support quality use of medicines 3.5.1 Promote safe and effective use of medicines 3.5.2 Promote evidence-based medicine use	0.25 x Group 1

Good customers - Building National awareness and a hyperlocal focus	20 mins 10.50AM	Darragh O'Se, IPA	4.4: Participate in organisational planning and review 4.4.5 Develop and maintain supporting systems and strategies 4.2.3 Maintain productivity 4.2.4 Monitor progress and priorities 3.6.2 Support health promotion activities and health services 2.3: Communicate effectively 2.3.1 Use appropriate communication skills 2.3.2 Confirm the effectiveness of communication	0.25x Group 1
Better Pharmacy - Merchandise Technology (BIR & Connect Chemist)	30 mins 11.10AM	John Kardis, IPA	4.5: Plan and manage physical and financial resources 4.5.1 Plan and manage finances 4.5.2 Manage stock and inventory 4.5.3 Contribute to the efficient and effective use of resources 4.4: Participate in organisational planning and review 4.4.5 Develop and maintain supporting systems and strategies 3.6: Promote health and well-being 3.6.2 Support health promotion activities and health services 1.5: Apply expertise in professional practice 1.5.2 Use reasoning and judgement 1.5.3 Demonstrate accountability and responsibility 2.2: Collaborate with professional colleagues 2.2.2 Engage in teamwork and consultation	0.5x Group 1
Better Pharmacy - Dispense Technology with Pharmaprograms	25 mins 1.10PM	Nader Mitri, AXE Health	4.2 Manage professional contribution 4.4: Participate in organisational planning and review 4.4.5 Develop and maintain supporting systems and strategies 3.5: Support quality use of medicines 3.5.1 Promote safe and effective use of medicines 3.5.2 Promote evidence-based medicine use 3.6: Promote health and well-being 3.6.2 Support health promotion activities and health services 1.4: Maintain and extend professional competence 1.4.3 Acquire and apply practice expertise	0.25x Group 1

Better Pharmacy - Community Pharmacy Retail Operations	25mins 1.35PM	Theo Galekos, IPA	4.2: Manage professional contribution 4.2.2 Plan and prioritise work 4.2.3 Maintain productivity 4.2.4 Monitor progress and priorities 4.5: Plan and manage physical and financial resources 4.5.1 Plan and manage finances 4.5.2 Manage stock and inventory 4.5.3 Contribute to efficient and effective use of resources 4.6: Plan, manage and build human resource capability 4.6.2 Establish role clarity and performance standards 4.6.4 Develop personnel and promote improved performance 1.5: Apply expertise in professional practice 1.5.2 Use reasoning and judgement 1.5.3 Demonstrate accountability and responsibility 2.3: Communicate effectively 2.3.1 Use appropriate communication skills	0.25x Group 1
Co-operation and Collaboration - Working together for a greater good	30mins 2.15PM	Steve Sammartino	2.2: Collaborate with professional colleagues 2.2.1 Show commitment to interprofessional practice 2.2.2 Engage in teamwork and consultation 2.2.3 Promote effective interprofessional practice 3.6: Promote health and well-being 3.6.2 Support health promotion activities and health services 1.2: Practise to accepted standards 1.2.1 Demonstrate a patient-centred approach 4.3: Show leadership in practice 4.3.3 Encourage, influence and facilitate change 4.3.4 Serve as a role model, coach, and mentor for others	0.5x Group 1