

FUNDING AND CONTRACTING SERVICES SPECIAL EDITION BULLETIN

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Welcome to this special edition of the FaCS Bulletin.

Equal Remuneration Order supplementation is on its way to eligible service providers

The Government has approved the disbursement of supplementary funding to eligible service providers for costs associated with the Equal Remuneration Order. The \$60m in funds allocated will now be released to Government agencies for payment to eligible providers.

If you are a service provider with contracts eligible for ERO supplementation, you will shortly receive advice informing you of the variation to your service agreement, including the amount of supplementation you will receive. Please confirm the variation by responding as soon as possible, as the variation will not be paid until this has been completed. Government is expecting that the supplementation will be paid to eligible service providers by the end of April.

FaCS has prepared an [ERO Supplementation Fact Sheet](#) for service providers, which provides more details on the ERO supplementation, including what to do if you are experiencing sustainability issues but have not been found eligible for supplementation.

[Click here](#)

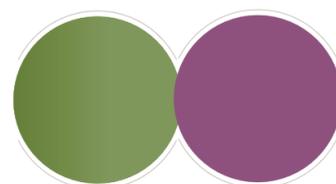
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For more information,
please visit the
[Department of
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Flexible service delivery during the COVID-19 pandemic

The response to the COVID-19 pandemic has had an impact on the delivery of community services across the country. The Government appreciates the unique impact this situation has had on the community services sector and the flexible and responsive way service providers have adapted to continue to provide their services during the pandemic.

[Previous FaCS Bulletins](#) have clearly articulated that no service provider will be penalised in the event they are unable to deliver services as a direct result of staff shortages caused by COVID-19, until 30 June 2020. This strategy was designed to provide contractual certainty to the community service sector while also ensuring those staff delivering services that are purchased by government continue to be sustainably employed.

The requirements for mandatory quarantine, self-isolation, social distancing and other protective measures are set out by the [Commonwealth Department of Health](#), and it is acknowledged that this may impact service delivery. If service providers seek to implement additional internal measures, FaCS recommends engaging with your contract manager before implementing any changes, so that you can reach a mutually agreed solution and the service users remain the primary focus. It is essential that service providers and government agencies are able to work collaboratively to find flexible solutions during this unprecedented situation.



For more information on COVID-19

The Western Australian Government is prepared and has taken precautions and implemented measures to minimise potential impacts to the community. The WA Government Pandemic Plan sets out arrangements for protecting the community. [The Plan](#) includes practical advice for government agencies, private businesses, the community, households and individuals.

Members of the public can telephone the COVID-19 Health Information Line on 1800 020 080 for advice and find more information, including specific clinic locations, by visiting the Department of Health's [Healthy WA](#) website.

Please contact [Funding and Contracting Services](#) at the Department of Finance if you have any contract-specific enquiries.

