



GENERAL | AIRSTAGE



UP TO
\$500
CASHBACK*
when you buy a General
Airstage heat pump

Customers simply need to purchase an eligible General Airstage heat pump to receive up to \$500* cashback.

Eligible Products Must Be Purchased By 31/07/26.
Reward Must Be Claimed By 31/08/26.



NEW ZEALAND'S FAVOURITE AIR®

GENERAL'S WINTER CASHBACK PROMOTION

GENERAL (formerly Fujitsu General) is excited to launch a winter cashback promotion. Customers who purchase an eligible General Airstage (formerly Fujitsu) heat pump from **Wednesday 1st April 2026 to Friday 31st July 2026**, will receive up to \$500 cashback via Bank Electronic Funds Transfer (EFT) (via redemption).

HOW DOES IT WORK?

Once a customer purchases and fully pays for their eligible product during the promotional period, they simply need to complete their claim online by 11:59pm NZST Monday 31st August 2026. It is essential that you staple a copy of the GENERAL A5 flyer to your customer's receipt so that the following process is clear and there is no ambiguity when it comes to claiming their reward.

HOW DOES A CUSTOMER CLAIM?

To submit a claim for the 'Winter Cashback' reward:

- 1 Customer purchases and fully pays for an eligible product between 01/04/26 - 31/07/26.
- 2 Customer visits the promotion web page at fujitsugeneral.co.nz/promotions to lodge their claim.
- 3 Customer enters all required information including the outdoor model and serial numbers and indoor model number to complete their claim.
- 4 Customer uploads a copy of their proof of purchase (i.e. a valid tax invoice or purchase receipt), and proof of payment (i.e. a transaction or EFT receipt, bank statement or credit card slip) showing the purchase. **Note: If the unit was purchased and paid for in cash, this must be clearly displayed on the invoice.**
- 5 Claim is validated within four (4) weeks of submission.
- 6 Customer will be sent an email notification of claim approval.
- 7 The EFT will be processed within four (4) weeks of the claim approval to the bank account details submitted with the claim.

PLEASE NOTE: If a customer has purchased an Eligible Product for their domestic/residential use during the Promotional Purchase Period but have not yet had it delivered or installed, and therefore cannot locate the outdoor serial number in time to make a valid claim, they must contact GENERAL in writing via www.fujitsugeneral.co.nz/help-centre/contactus prior to 11:59pm NZST on 31/08/26 so that alternative arrangements for reward issue can be made. No claims will be accepted under any circumstances after 11:59pm NZST on 31/08/26.

PROMOTIONAL PERIOD

- Promotion runs from 9:00am NZDT Wednesday 1st April 2026 to 11:59pm NZST Friday 31st July 2026.
 - Claims close 11:59pm NZST Monday 31st August 2026.
- This offer is strictly available for purchases made for domestic household use only (businesses excluded).

ELIGIBLE PRODUCT LISTING

TYPE OF SYSTEM	RATED COOLING CAPACITY	REWARD VALUE
WALL MOUNTED SPLIT SYSTEM	2.5 - 5.0 kW	\$150
	6.0 - 7.1 kW	\$200
	8.5 kW and above	\$250
MULTI SYSTEMS	Multiple Combinations	\$400
DUCTED SYSTEMS	3.5 kW or below	\$150
	5.0 - 8.0 kW	\$250
	8.1 - 10.0 kW	\$300
	10.1 - 14.0 kW	\$350
	14.1 - 18.0 kW	\$450
	18.0 kW or above	\$500
CASSETTE & CONSOLE SYSTEMS*	3.5 kW or below	\$150
	Above 3.5 kW	\$200

*excluding SET-ABTG18LVTA

MARKETING SUPPORT

This promotion will be supported by an integrated marketing campaign. We will supply you with a counter strut card and customer flyers to help promote the offer.

The GENERAL Marketing team will also be able to assist with co-operative advertising requests for press or catalogue creative as well as digital creative assets. Please email your request through to the Marketing team using the contact details below.

CONTACT

For any enquiries relating to this promotion, please speak with your GENERAL Business Manager, call 04 568 8761 or email communications@fujitsugeneral.co.nz

TERMS & CONDITIONS

*Purchase by 11:59pm NZST 31/07/26. Claim by 11:59pm NZST 31/08/26. Domestic and residential purchases only. **Eligible models only, see website for list.** Exclusions apply, see fujitsugeneral.co.nz/promotions for full terms and conditions. Proof of purchase and payment required. Customers will need their outdoor model and serial numbers and indoor model number to complete their claim. Cashback is awarded in the form of a Bank Electronic Funds Transfer (EFT) into the customer's nominated bank account. Promoter is General New Zealand (formerly Fujitsu General), 109 Port Road, Seaview, Wellington 5010.

