

Connections Newsletter

June 2025



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Hello.



This is your **Connections** newsletter for this month.

Connections is a document written by Endeavour Foundation.



When you see **we** or **us** it means Endeavour Foundation.

We have put hard words in **bold**.

This means the letters are thicker and darker.

We tell you what these words mean.

Bold
Not bold



You can ask someone to read this document with you.



Sometimes you will see links or emails to find out more.

- You can click on these on your computer.
- Or if you have a paper copy you can type them into the internet browser on your computer.

Castle Hill and Penrith L&L crews bring the Easter vibes to Gipps St Park



Shane, Sammy, Jodi, David, Amanda, Nick and Luke from Castle Hill and Penrith L&Ls came together at Gipps St Park.



They had a sausage sizzle thanks to volunteers cooking on the BBQ.



Then they did an Easter egg hunt.

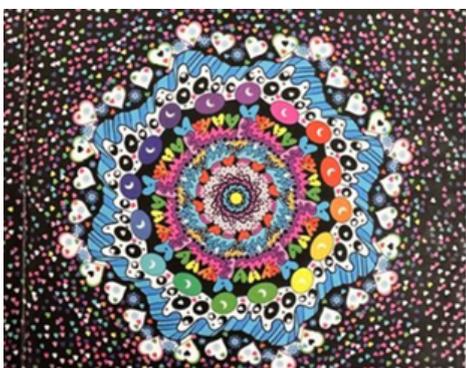


It was a great day with friends, laughs and memories.

Rosie's creativity shines on book cover



Rosie creates art and works in our **DAP** program at **Cannon Hill**.



Her artwork is on the cover of a book.



Rosie was really proud to see her artwork on a book cover.



Rosie would like to be a part of advocacy opportunities here.

Shane's heartwarming family reunion



Shane has lived in **Townsville** since he was 3.



His mum was unable to care for him so he's never had family visits.



Portfolio Manager Jessica contacted Shane's **brother Dennis**.



Dennis met Shane and he even got to see his Mum again.

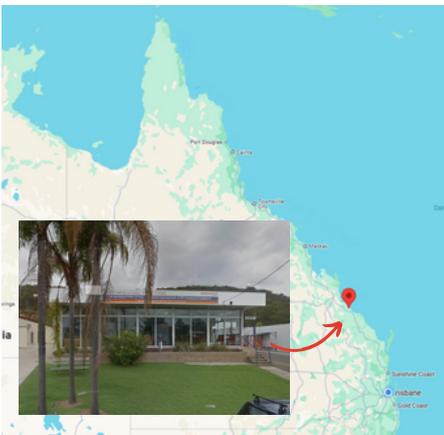


Shane speaks with his family regularly and they will go to the football for Shane's birthday.

Meet the team



This is **Katie**. Katie is a **Site Manager**.



If you work in **Gladstone**, you might see Katie.



Katie has worked with us for 11 years.



Katie likes to travel and spend time with her family.

Meet the team



This is **Lisa**. Lisa is a **Portfolio Manager**.



If you live or got to an L&L in **Cairns/Mareeba**, you might see Lisa.



Lisa has worked with us for 8 years.



Lisa likes looking after dogs.

Meet the team



This is **Sarah**. Sarah is an **Operations Manager**.



If you work at **the Sunshine Coast**, you might see Sarah.



Sarah has worked with us for 10 years.



Sarah likes Rugby Union.

Meet the team



This is **Abid**. Abid is an **Operations Manager**.



If you work in **NSW** or **VIC**, you might see Abid.

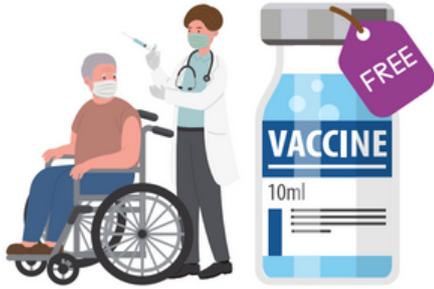


Abid has worked with us for 10 years.



Abid likes travelling, discovering new places, and learning about different cultures.

Free Flu Vaccination Program



All employees are able to get a free flu shot.



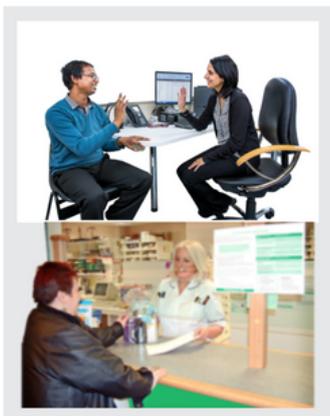
Type this link into an internet browser for an Easy Read:

ndvr.news/fluvoxeeasyread

For more information you can use this link: ndvr.news/chemistwarehouse



You can ask for a voucher by emailing: flushots@endeavour.com.au



You can book online at Chemist Warehouse

You can visit your GP and claim up to \$19 back (through your Site Manager)



Offer ends Sunday 22 June 2025.

Staying connected: All homes now have phones and email



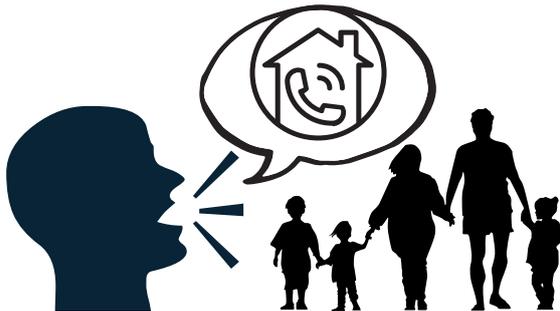
Phone calls and emails make it easy to contact friends and family.



Every one of our homes now has its own mobile phone and email address.



Our **General Managers, Nikala, Andrea and Andrew** have told all home staff about this update.



We'll let families know soon.

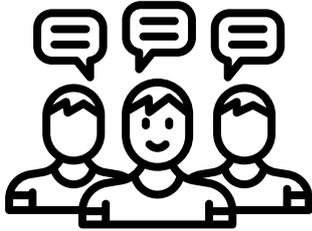


You can contact friends, family and us whenever you need.

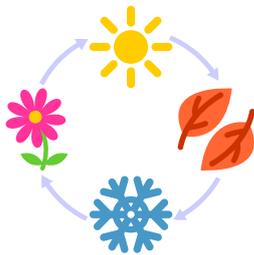
2025 Client Advisory Group



Some people we support meet to help make things better.



They are called the Client Advisory Group.



They meet four times a year to share ideas.

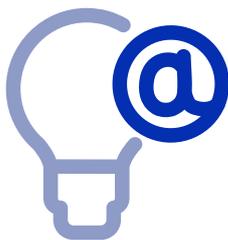


They talked about:

- Service names
- Choosing support staff
- Better homes



We want more people to join.



Email clientadvisorycommunication@endeavour.com.au if you want to join.

Feedback and complaints are OK



Your voice matters. We want to hear from you. We want you to give us **feedback**.

Feedback is telling us what is going well or how we can make things better for you.



We want you to tell us if you have a **complaint**.

A **complaint** is when you tell someone something is wrong or if you have a problem.



We can help you if you tell us. We will listen to what you tell us. We will work together to fix a problem or make something better.

You will not be in trouble.

You can tell us your feedback or complaint by:

1. Speaking with a staff member
2. Calling 1300 730 334
3. Following the steps in the Feedback and Complaints are OK Easy Read



Go to <https://ndvr.news/feedback-complaints-ok> or scan the QR Code with your mobile device.